

Are you pension age?

- Want to know the benefits you could claim?
- Think you might be missing out?
- Want to check before you claim?

Every year, millions of pounds in benefits go unclaimed. There are many benefits available, each with different rules, making it easy to get confused. Many people are unsure if they qualify, so they don't bother claiming. Even if you already receive benefits, there may be others you could claim, or the amount you are getting now could be incorrect.



Let the experts check it out. Lancashire County Council Welfare Rights Service is offering a free, independent and confidential telephone benefit checking service in your area.

How to check

If you would like us to check your benefits, just fill in the form below and send it in an envelope to the address overleaf. We will contact you to arrange a time to talk.

If you would prefer us not to contact you by phone, we can send you a form instead.

To check your benefits, we will need to ask you about:

- money coming in
- what benefits you already get
- your housing costs
- your age and health

If you are a couple, we need to know about both of you.



I am pension age and would like you to check my benefits.

If you would prefer us to speak to a friend or relative about your benefit just fill in their details instead of your own.

Name: _____
Address: _____
Postcode: _____
Telephone No: _____ Date of Birth: _____
National Insurance Number (if you know it): _____

Tick this box if you would prefer us not to contact you by phone: ☐

If you are completing the form on behalf of someone else, or giving someone else's personal details, please make sure to obtain permission first.

We will send you a form to fill in and return to us. Then we will write to you and let you know if we think you are missing out.

If you would like further information on how LCC handles your data, please visit:
www.lancashire.gov.uk/privacy-notice/



lancashire.gov.uk



Jean said

"I didn't think I would be entitled to anything as I have over £20,000 in savings. But the Welfare Rights Officer told me I was entitled to £18 a week Pension Credit and that's what I got. And because I now get this I don't have to pay any more Council Tax either."

Hannah said

"The Welfare Rights Officer told me I would get £1.22 a week Pension Credit. I didn't think it was worth claiming and thought it was a lot of trouble for very little. I'm glad I claimed. As well as getting the Pension Credit, I now don't pay any rent or council tax and get help for the cost of keeping my home warm."

Rob said

"I got a form for Attendance Allowance last year but I never bothered to fill it in - I didn't think it applied to me and felt it was too difficult to make a claim. When the Welfare Rights Officer explained the rules I felt more confident claiming."

Ayesha said

"I tried claiming Pension Credit last year but was told I don't qualify. The Welfare Rights Officer told me I was missing out on £38 a week. She helped me to claim and I was awarded it. I now get help towards the cost of my glasses as well."



Lancashire County Council Welfare Rights Service.
Figures correct as of January 2025.



Send this coupon in an envelope to:

**Freepost RTGG-TEEK-GETL
Welfare Rights Service
Lancashire County Council
PO Box 100
County Hall
Preston
PR1 0LD**

(You don't need a stamp)

We will normally contact you within the next 3 months.