



TRAINING FOR OUR COMMUNITY

May - October 2026

Training Team Lead:
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Renters Rights Act Training for Advisers – Half Day Workshop - 25th June 10am - 1pm - FREE

This practical half-day training course is designed for housing advisers, tenancy support staff, welfare advisers, and frontline professionals who support tenants and landlords. The session provides a clear overview of the Renters Rights Act, focusing on the changes advisers need to understand when giving guidance, managing cases, and supporting clients.

Topics Covered

- Abolition of Section 21
- Changes to tenancy arrangements
- New possession grounds
- Tenant protections and rent increase rules
- Complaints, enforcement, and the Ombudsman
- Advising clients on rights and responsibilities
- Practical case scenarios and common issues

Who Should Attend?

- Housing advisers
- Welfare advisers
- Tenancy sustainment officers
- Support workers
- Housing association staff
- Local authority frontline teams
- Advice and advocacy services

Course Benefits

- Build confidence in advising clients
- Understand key legal and procedural changes
- Improve case handling and signposting
- Identify compliance and enforcement issues
- Learn practical approaches through real-life scenarios
- Opportunity to discuss complex situations with trainers

Format: In-Person

Includes: Training materials and certificate of attendance

For bookings or further information, please contact us.

<https://www.trybooking.com/uk/GLYY>



Renters Rights Act Training for Advisers – Half Day Workshop - 10th September 10am - 1pm - FREE

This practical half-day training course is designed for housing advisers, tenancy support staff, welfare advisers, and frontline professionals who support tenants and landlords. The session provides a clear overview of the Renters Rights Act, focusing on the changes advisers need to understand when giving guidance, managing cases, and supporting clients.

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<https://www.trybooking.com/uk/GLZG>



Basic Benefits Navigation Training - September 11th

10am - 1pm

Empower yourself to confidently guide others through the benefits system

Are you supporting individuals who rely on public benefits? Do you want to better understand the system so you can provide clear, accurate guidance?

Join our **Basic Benefits Navigation Training**—perfect for frontline staff, volunteers, support workers, and anyone who frequently assists people with accessing benefits.

What You'll Learn

- ✓ Overview of the UK benefits system
- ✓ Understanding eligibility and entitlement
- ✓ Key benefits: Universal Credit, PIP, Housing Benefit & more
- ✓ How to complete applications effectively
- ✓ Supporting clients with evidence
- ✓ Common barriers and how to overcome them
- ✓ Practical tools, resources, and signposting tips

Who Should Attend?

- Support workers
- Advice workers
- Housing staff
- Health & social care professionals
- Community volunteers
- Anyone new to benefits navigation

Why Attend?

Gain confidence, reduce errors, and provide better outcomes for the people you support. Leave with practical skills you can use immediately.

Cost This course is provided FREE of charge - a donation towards our costs is welcomed booking via <https://www.trybooking.com/uk/events/landing/110134?embed>



Personal Independence Payment - 25th Sept, 10-4pm

Learn how to confidently support people with disability-related benefits

Supporting individuals with health conditions or disabilities? This training gives you the essential knowledge to help them navigate **Personal Independence Payment (PIP)**.

What You'll Learn

- ✓ Purpose and structure of PIP
- ✓ Eligibility criteria and assessment rules
- ✓ Understanding daily living & mobility activities (PIP)
- ✓ Evidence gathering and completing forms effectively
- ✓ Common reasons for refusals & how to support challenges
- ✓ Special rules for terminal illness
- ✓ Differences between PIP and Attendance Allowance
- ✓ Practical tips and tools for supporting claimants

Who Should Attend?

- Support workers
- Advice and advocacy staff
- Housing and homelessness teams
- Health & social care professionals
- Carer support services
- Community volunteers

Why Attend?

Gain the confidence to help claimants present their needs accurately, avoid common mistakes, and improve the quality of applications and appeals. Leave with practical, real-world skills you can use immediately.

Cost

£59 per person booking via <https://www.trybooking.com/uk/GGYC>



Understanding Sickness & Disablement Benefits - 1st October **for Macmillan Professionals, Health Professionals and those supporting people living with cancer.**

Supporting people living with cancer often means helping them navigate the complex world of financial support. This focused training session will equip Macmillan professionals, health professionals and those supporting people living with cancer with the knowledge and confidence to guide individuals through Sickness and Disablement Benefits.

Date: *Thursday 1st October 2026*

Time: *10am - 4pm*

Location: *South Lancaster Location - please enquire for details*

What the session covers:

- Overview of key Sickness and Disablement Benefits
- Eligibility criteria and application pathways
- Understanding the relationship between treatment, work, and entitlement
- Recent updates to legislation and policy
- Practical guidance for supporting patients and families
- Case studies and Q&A

Who should attend?

Macmillan nurses, support workers, advisors, and anyone involved in providing holistic support to people affected by cancer.

Why attend?

Ensuring patients access the financial support they're entitled to can significantly reduce stress and improve wellbeing. This session strengthens your toolkit and enhances the support you offer.

- ✓ **Free to attend**
- ✓ **Practical, clear, and up to date**
- ✓ **Delivered by specialists in welfare benefits**

Register now: <https://www.trybooking.com/uk/GNFT>



Renters Rights Act Training for Advisers – Half Day Workshop - 15th October 10am - 1pm - FREE

This practical half-day training course is designed for housing advisers, tenancy support staff, welfare advisers, and frontline professionals who support tenants and landlords. The session provides a clear overview of the Renters Rights Act, focusing on the changes advisers need to understand when giving guidance, managing cases, and supporting clients.

Topics Covered

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Includes: Training materials and certificate of attendance

For bookings or further information, please contact us.

<https://www.trybooking.com/uk/GLZD>



Attendance Allowance for Advisers - 16th October

10am - 4pm

Build confidence in supporting older people to access the financial help they deserve

Do you support older adults who may need extra help due to illness or disability? Our Attendance Allowance Training provides essential knowledge to help you guide clients through the process with confidence and accuracy.

What You'll Learn

- ✓ What Attendance Allowance is and who can claim it
- ✓ Eligibility criteria and qualifying conditions
- ✓ Understanding care and supervision needs
- ✓ Completing the claim form effectively
- ✓ Gathering strong supporting evidence
- ✓ Common mistakes and how to avoid them
- ✓ What happens after applying (decisions, reviews, changes)
- ✓ Links to other benefits and entitlements

Who Should Attend?

Support workers, Advice and welfare rights staff, Health & social care professionals, Carer support organisations, Community and voluntary sector workers, Anyone supporting older people

Why Attend?

Attendance Allowance is often under claimed. This training will help you ensure individuals receive the support they are entitled to, improving independence and quality of life. Gain the confidence to help claimants present their needs accurately, avoid common mistakes, and improve the quality of applications and appeals. Leave with practical, real-world skills you can use immediately.

Book here: <https://www.trybooking.com/uk/GGYP>



Understanding Sickness & Disablement Benefits 10 - 4pm

Friday 30th October

Supporting people living with cancer often means helping them navigate the complex world of financial support. This focused training session will equip Macmillan professionals, health professionals and those supporting people living with cancer with the knowledge and confidence to guide individuals through Sickness and Disablement Benefits.

Date: *Friday 30th October 2026*

Time: *10am - 4pm*

What the session covers:

- Overview of key Sickness and Disablement Benefits
- Eligibility criteria and application pathways
- Understanding the relationship between treatment, work, and entitlement
- Recent updates to legislation and policy
- Practical guidance for supporting patients and families
- Case studies and Q&A

Who should attend?

Support workers, advisors, and anyone involved in providing holistic support to people affected by illness and Disability.

Why attend?

Ensuring patients access the financial support they're entitled to can significantly reduce stress and improve wellbeing. This session strengthens your toolkit and enhances the support you offer.

- ✓ **Practical, clear, and up to date**
- ✓ **Delivered by specialists in welfare benefits**

Register now: <https://www.trybooking.com/uk/GGYR>



Renters Rights Act Training for Advisers – Half Day Workshop - 13th November 10am - 1pm - FREE

This practical half-day training course is designed for housing advisers, tenancy support staff, welfare advisers, and frontline professionals who support tenants and landlords. The session provides a clear overview of the Renters Rights Act, focusing on the changes advisers need to understand when giving guidance, managing cases, and supporting clients.

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